# Isabelle Alix

732-485-7959 · isabelle.alix@outlook.com · portfolio: https://alixi1.wixsite.com/isabelle 16 School St., Milltown, NJ 08850

#### PERSONAL SUMMARY

Motivated Visual Arts student from Montclair State University seeking a career in my field of study. Creative and collaborative professional with 5+ years of customer oriented experience.

#### **KEY COMPETENCIES**

Excellent communication skills Report writing and presenting Strong interpersonal skills Exceptional organisational skills Critical thinking skills Proactive and self-motivated

**EXPERTISE** 

Typography Web Design (without coding)
Illustration Adobe Photoshop, Illustrator, Marketing
Drawing Indesign, and Premiere Pro Social Media Management

Painting Motion Graphic SEO

#### **PROFESSIONAL EXPERIENCE**

# Blue Like Me LLC

# September 2023 - January 2024

#### Visual Arts Marketing Intern

Managed social media accounts and engaged with followers to increase brand visibility and audience engagement

Collaborated with team members to brainstorm creative ideas for new content initiatives

Monitored analytics data to track the performance of various media campaigns and made recommendations for improvement based on insights gained

Assisted in managing relationships with external vendors or partners involved in media production processes Collaborated with senior graphic designers to create visually appealing designs for various marketing materials, including brochures, flyers, and social media graphics

Assisted in the development of brand identity guidelines by creating logo variations, color palettes, and typography recommendations

Contributed creative ideas and suggestions during brainstorming sessions to enhance the overall visual communication strategies

# Starbucks, Edison NJ

# October 2019 - February 2021

#### **Barista**

Greeted customers, provided excellent counter-style customer service, and handled cash and credit transactions

Prepared individualized orders based on customer's tastes and preferences

Successfully communicated and collaborated with a team daily to surpass sales goals

Manage inventory and maintain cleanliness of work area

#### Home Depot, Milltown NJ

#### **April 2021 - October 2021**

# **Customer Service Associate**

Offered prompt customer service and assistance to clients

Handled office operations and managed any issues as they arose

Achieved and surpassed daily sales goals on a consistent basis

Developed superior product knowledge in order to assist customers with shopping needs

#### October 2021 - November 2024

#### **Warehouse Associate**

Handle online customer purchases and returns in a timely manner

Serve as a customer service advocate and resolve issues quickly and efficiently

Practice safety and sanitation protocols promptly and consistently

# **Rider University Starbucks**

January 2025 - Present

#### **Barista**

Greeted customers, provided excellent counter-style customer service, and handled cash and credit transactions

Prepared individualized orders based on customer's tastes and preferences

Successfully communicated and collaborated with a team daily to surpass sales goals

Manage inventory and maintain cleanliness of work area

#### **EDUCATION & CERTIFICATIONS**

#### **High School Diploma**

Spotswood High School

#### **Bachelor of Arts**

Majors: Visual Arts

Montclair State University

# **Certificate of Entrepreneurship**

Montclair State University

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